

GOVERNOR'S TASK FORCE ON CAREGIVING

Ad-Hoc Registry Group – Update 06.08.20

GOVERNOR'S CHARGE

'Establishing one or more registries of home care providers and developing a plan to provide referral or matching services for individuals in need of home care.'

BACKGROUND

- The Ad-Hoc Registry committee researched, reviewed, and collected information on matching service registries throughout the country, which "connect" consumers, workers, and agencies who need home care or respite with workers—based on needs, preferences, and availability.
- With that information, an RFI was developed and published via the WI DHS Procurement process which netted 4 separate proposals. The committee has not yet compared these submissions as we recently learned of a new tool currently being piloted in several states as a result of COVID-19 that will in turn be available to all States.

CURRENT STATUS

- On June 8th, committee members are participating in a Live Demo of ConnectToCareJobs.com, which seems to be a promising opportunity on the surface.

What is ConnectToCareJobs.com?

ConnectToCareJobs.com is a special project of ADvancing States, www.ADvancingStates.org. ADvancing States, supported by Centene Corporation, built a tool that seeks to solve the critical problem that all healthcare entities are facing—**how to fill staffing gaps in a timely fashion**. ADvancing States are providing it for use in all 56 States and Territories.

- It will allow nursing homes, assisted living facilities, residential care facilities, and long-term acute care hospitals to identify the specific staffing needs they have on specific days.
- At the same time, individuals who are licensed and/or trained for the various roles in these facilities can register their availability and willingness to fill shifts. An algorithm then matches the workers and the facilities – in real time.
- States and Territories have the ability to manage which facilities are included to enable those in crisis to get preference and to monitor the matching as well.

- In future releases, the tool will include matching for hospitals, homecare agencies, hospice, and individuals who self-direct their care.
- It is a job matching tool only.

PROPOSED EXPECTATIONS OF THE REGISTRY TOOL

- The expectation is the registry will merely be a 'connecting' platform for care related jobs.
- It will serve as a job board for people who hire care related personnel in various care settings, and for care related employees who are looking for employment.
- Due diligence will be expected to be performed on both ends of the 'connection' including background checks! This tool is not intended to replace the employer tasks needed to hire DSP's.
- The registry will be an opt-in option only. No mandate.
- There will be no cost to use the registry.
- It will be safe, secure, and easy to use.
- Some content must be approved before it's displayed in a registry profile.
- There will be an acknowledgement/acceptance of a set of Terms and Conditions in order to be listed in the registry.
- The content of worker profiles will be at the control of the worker.
- The State will be required to identify, approve, and submit provider employers to Advancing States for download into ConnectToCareJobs database for our state.
- Advancing States will own the data, but States will be able to generate reports for assessing success, issues, and for other purposes.
- The State of Wisconsin would make no claim to authorship nor accuracy of worker profiles.
- The registry would be in no way creating an employee/employer relationship and nor would it be responsible for any matters tied to this relationship.
- The State would implement measures to ensure the registry listings for Wisconsin are current; therefore, agencies would go through a validation process.

NEXT STEPS

TBD after June 8th demo.
